

Kimberly A. Kim

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◆ SUMMARY

Dedicated professional with nearly twenty years of hands-on expertise in business, marketing, and multicultural leadership. Balanced educational background, with applied knowledge of and experience in training and diversity. I also have specialized skills in social media management, data analysis, and computer programs.

◆ WORK HISTORY

April 2000 - Present

Strategic Account Specialist, Johnson & Johnson Vision Care, Inc.

- Responsible for handling and processing substantial contact lens orders for retail and distributor accounts, these orders account for nearly 85% of Vistakon's revenue.
- Assist members of Management with Green Belt Data collection and analysis.
- Responsible for assisting supervisors with multiple tasks including but not limited too; Escalated calls, Daily updated statistics, and Excel Spreadsheet information.
- Assist customers with placing orders online through Vistakon's website, provided innovative ideas to increase web usage.
- Responsible for creating and providing training documents for new associates.

Previous positions within J&J:
Recognition/Booster Team Leader
Team Advisor Assistant
Internet Customer Service Representative
Call Quality Representative

April 2004 - May 2010

Supervisor, Kids Kampus, City of Jacksonville

- Supervised and provided training for sixteen recreational specialists, both full time and part time employees.
- Responsible for designing and implementing learning programs for pre-school to elementary aged children.
- Responsible for managing a city park and ensuring the safety of the public at all times.
- Responsible for documenting the number of visitors and customer satisfaction.
- Created and maintained all online marketing for Kids Kampus, including but not limited too; reporting current statistics of park attendance and comments.
- Created the park's first Multicultural Inclusion plan, as applicable to the City of Jacksonville's code of conduct manual.

June 1997 - April 2000

Customer Sales/Service, Metris Companies, Inc.

- Responsible taking incoming calls regarding credit card accounts in our Platinum card division.
- Maintained 98% productivity and consistent above average call quality.
- Responsible for increasing consumer service sales by a minimum of 7% each month.
- Facilitated meetings with Department Manager regarding monthly statistics and diversity marketing strategies.

July 1995 - June 1997

Various Customer Sales/Service & Mail Handling Positions Manpower Temporary Service

- Responsible for taking incoming calls for several different companies throughout employment with Manpower.

- Handled sorting and distribution of mail and payments for three prominent companies in Northeast Florida.
- Volunteered to work in other areas where my assistance was needed.

◆ EDUCATION/CERTIFICATIONS

- Master of Science in Criminal Justice, Florida Metropolitan University, 2007.
- Bachelor of Science Degree in Business Management, University of Phoenix, 2005
- Advanced Certifications in Microsoft Office Applications.

◆ COMPUTER SKILLS

Proficient in the following computer applications:

- Entire current Microsoft Office Suite
- HTML/JAVA Web Design, EDI
- 10-key
- AS/400
- SAP ERP - Business Management System
- All Major Social Media Websites
- Additional Skills and References upon request.

Nomination Form

Use this form to nominate for Jacksonville's Art in Public Places Committee (APPC), or for Art Selection Panels (ASP).

Information will be stored with the Cultural Council, and is subject to public record.

We log your submission based on the email address you provide, then use this email to send you a copy, and a link to update your results should anything change.

Email address *

therealbdevine@gmail.com

Nomination Type

Please describe the type of nomination of which you are applying.

I am... *

- Self-nominating
- Nominating someone else
- I was invited to apply by Cultural Council staff and/or a current APPC member

I am applying for... *

Art in Public Places Committee

Art in Public Places Art Selection Panel

A Special Panel

Other:

If you chose "Other", please specify your nomination type

.....

Personal and Contact Information

Please fill out the nominee's personal and contact information

First and Last Name *

Kimberly Kim

Email Address *

therealbdevine@gmail.com

Website

www.bdevine.com

Primary Phone Number *

9045356326

Address *

11629 Turtle Run Ct

Which best describes the nominee: *

- Asian or Indian
- Black or African American
- Hispanic or Latin American
- Middle Eastern or North African
- Native or Indigenous American
- Native Hawaiian or Pacific Islander
- White or Caucasian
- Prefer not to answer

The nominee identifies as: *

Female



Personal and Contact Information (continued)

Please state how the nominee self-describes. (optional)

District Zoning

Specific seats on various Art Selection Panels, and the Art in Public Places Committee are restricted by Council and Planning District. Please indicate your district.

If you do not know your corresponding district:

Use the Duval Property Map to look up your residential address:

<http://maps.coj.net/DuvalProperty/default.aspx>

You can then apply the layers "Community>CPAC", and "Community>Council District".

Tutorials are available, should you need help.

City Council District *

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Citizen Planning Advisory Committee District (CPAC) *

6



Cultural Affiliations

Please fill out the nominee's cultural affiliations.

Which of the following best describes the nominee: *

Artist ▼

In which field/medium/organization does the nominee work? (ex: Large-scale sculpture, or Executive Director of a bank) *

Recording artist, abstract artist (painter)

Are you affiliated with any cultural organizations in Jacksonville? (ex: previous board member of a museum) *

No ▼

Affiliation Details

Please fill out the nominee's professional cultural affiliations (optional)

Name of Primary Cultural Organization

Affiliation with Primary Cultural Organization (ex: board member from 2008 - 2010)

Name of Secondary Cultural Organization

Affiliation with Secondary Cultural Organization

Additional Details

Please fill out the nominee's additional details.

Why is the nominee compelled to serve on the APPC, ASP, or other panel? *

I would love to serve on the APPC because I am a native of Jacksonville and a true representation of the positive impact that Art can have on those in the community. I studied Art at UNF before deciding to obtain an undergraduate degree in Business; however, I never lost my passion for drawing, painting, or singing. I have since incorporated my love of the Arts into my professional career at Johnson & Johnson, by lending my talents to art projects throughout the organization whenever possible.

What assets does the nominee bring to the APPC, ASP, or other panel? *

My current education and experience, both personal and professional, within the artistic community would be a great asset to the APPC. I feel that I would be a great addition because I am not only an artist; but I also have the business acumen as well.

How much time / what level of engagement can the nominee volunteer as a project representative for the APPC, ASP, or other panel? *

I thrive on being focused and driven, no matter the task at hand. As a project representative for the APPC, I would be just as attentive. If chosen to participate, I will be fully engaged and flexible, whenever called upon.

Supporting Documents:

Please attach a letter of interest and Resume/CV that describes your goals, qualifications, and aspirations (including related artistic experience).

Upload Letter of Interest here: *

 Kimberly Kim APP ...

Upload Resume/ CV here: *

 KIMBERLY KIM Res...

Thank you for your submission!

The email address you provided should receive a copy this submission. A link will be provided in that email to update this submission at any time.

If the nominee has any questions - please list them here:

This form was created inside of Cultural Council of Greater Jacksonville.

Google Forms